1. One relatively recent development in the creation of classification systems is the construction of faceted systems. "Relatively" means ..........................

2. The character of libraries has remained remarkably stable throughout some four millennia.

3. Another large and extremely diverse group of libraries can be categorized as ............. libraries that serve a wide variety of business enterprises.

4. Which types of libraries constitute the very cornerstone of information access for citizens?

5. The e-books boom started when "Riding the Bullet", a Stephen King's well-known novel, was launched exclusively on the Internet in 2001. "exclusively" means ..........................

6. In most of the libraries, users can ............... their books by phone.

7. Technological evolution did not neglect to touch today's libraries as well. "Evolution" means ..........................

8. Disabled patrons too have easy access in terms of borrowing books and reading them. "Them" refers to ............... .

9. To protect the copyrights of the author of a book has always been a problematic issue.

10. Once such large and valuable collections were assembled in countless libraries across the world, it next fell to the library profession to preserve those collections across time. “countless” means ..........................

11. Library users tend to associate the word "librarian" with anyone who: 
1. has a Master's degree in LIS  
2. is in charge of a library  
3. works in a library  
4. manages a library  

12. Librarianship is primarily a(n) profession, but one that requires an increasingly broad technological base. 
   1. technological  
   2. service  
   3. political  
   4. small  

13. Query is the process of reformulating a query to improve retrieval performance. 
   1. expansion  
   2. expand  
   3. expansive  
   4. expansively  

14. The library tries to its services to the other communities. 
   1. expand  
   2. expansion  
   3. expanded  
   4. expansively  

15. Sometimes, people change their names or write under pseudonyms. “pseudonyms” means: 
   1. a name  
   2. a fake name  
   3. a secret name  
   4. anything else  

16. People have recorded information in many ways and in many forms. One general term for all of these information containers is “.” 
   1. a catalog  
   2. a bibliographic record  
   3. a surrogate  
   4. an item  

17. Information items can be textual, non-textual, or a combination of the two. One example for non-textual information is: 
   1. magazines  
   2. paintings  
   3. musical scores  
   4. maps  

18. Each class has a notation that represents the place of the class in the world of knowledge and in the system and that shows its relationships to a hierarchy of other classes. “Notation” means: 
   1. a code  
   2. a number  
   3. a name  
   4. a label  

19. In today’s world, fast internet access is a: 
   1. necessity  
   2. necessary  
   3. necessarily  
   4. necessitate  

20. Thesaural systems are similar to systems in providing lists of consistent terms that are assigned to an information item by an indexer. 
   1. ontological  
   2. indexing  
   3. classification  
   4. subject-heading
21. An abstract is a brief summary that contains only the most salient points from the document.

1. insignificant  
2. word  
3. important  
4. frequent

22. This structure, although considered by some administrators to be inefficient, has had the advantage of providing service to users at the time of need. “inefficient” means ............

1. مفيد  
2. جالب  
3. ناكر  
4. معيب

23. “Reference librarians have found the reference interview to be problematic in the e-mail environment, since the interaction is asynchronous”. “Since” should mean ............

1. therefore  
2. because  
3. until now  
4. then

24. The ............... instructs users in how to find the information on their own.

1. moderate philosophy  
2. conservative philosophy  
3. liberal philosophy  
4. republic philosophy

25. Digital reference systems are one of the most important reactions of libraries to the emergence of ............

1. distance education  
2. classification systems  
3. electronic books  
4. information technology

26. With proper planning, AskA services can effectively manage high volumes of questions and prevent disruptions in service. “disruption” means ............

1. اختلال  
2. شلغي  
3. بي تجريكي  
4. اولويت بندی

27. What is the first step of the creation and operation of digital reference services?

1. evaluating  
2. planning  
3. training  
4. informing

28. Historically, the most labor-intensive operation of a library has been ............

1. circulation  
2. management  
3. cataloging  
4. acquisition

29. The Library of Congress experiment was so successful that many other countries embraced the MARC record structure. “Embrace” means ............

1. استقبال  
2. طراهی کردن  
3. انتقاد کردن  
4. استقبال کردن

30. Meanwhile, librarians were embarking ............... another venture, which proved to be a pivotal point in the history of library automation.

1. with  
2. upon  
3. to  
4. in